1. In Internet Explorer go to the “Tools” menu and choose “Internet Options.”

2. After you click on “Internet Options” you will get a pop-up box.

3. From this box click on the “Delete..” button under “Browser History”.
4. You will get another popup box after clicking on delete. In this box click “Delete All”

5. After clicking “Delete All” another popup with ask you if you are sure you would like to delete your browser history. Make sure there is a check in the box next to “Also delete files and settings stored by add-ons.” and click yes.

It may take several minutes for this to complete. After you have completed this please close out of all Internet Explorer windows. You can then open Internet Explorer, navigate to Expesite, and log in.

Should you still receive the session timeout errors, you may need to reboot your PC to completely stop the errors. If, after rebooting, you continue to receive this message contact Expesite Support for further assistance.